

Accessibility Statement

Poole Communities Trust is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Measures to support accessibility

Poole Communities Trust takes the following measures to ensure accessibility of <https://poolecommunitiestrust.org.uk>

- Include accessibility throughout our internal policies.
- We have included a facility on our website to allow people with accessibility requirements to tailor their experience to best suit them. From time to time these alterations may impact the appearance of the site, however the functionality and content will remain unaffected.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. <https://poolecommunitiestrust.org.uk> strives to be conformant with WCAG 2.1 level AA which means meeting these requirements and exceeding them where possible.

Feedback

We welcome your feedback on the accessibility of <https://poolecommunitiestrust.org.uk>. Please let us know if you encounter accessibility barriers on <https://poolecommunitiestrust.org.uk>:

- E-mail: accessibility@poolecommunitiestrust.org.uk
- Visitor and postal address: Branksome Community Centre, Recreation Road, Poole, Dorset, BH12 2EA

We try to respond to feedback and complaints within 5 business days.

Technical specifications

Accessibility of <https://poolecommunitiestrust.org.uk> relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach

Poole Communities Trust assessed the accessibility of <https://poolecommunitiestrust.org.uk> through self-evaluation practices. If you have additional comments or suggestions, please get in touch using one of the methods listed above.